



Since 1914, the name "UNION" has become synonymous with quality lighting. Throughout the past 90 years, our team has been dedicated to building relationships with both our suppliers and clients. We constantly aim to distinguish ourselves as the source for unique high quality lighting and architectural hardware products with the very best professional service. It is this alliance that allows us to keep clients "in the know" about new technology and trends available in the industry. The recognition of our clients' satisfaction as the most meaningful measurement of our success and our most powerful resource for continued growth and we commit ourselves to providing total customer satisfaction in all that we do.

*The focus is on **training** every associate to nurture and develop a culture that promotes constant and continuous improvement to ensure that our customer's shopping experience is perfect.*

*Join our team and experience a **rewarding and challenging work environment** with skilled and supportive teammates who value **winning together!***

We are currently recruiting a full time bilingual Counter, self serve Associate in Lighting at our Decarie store.

UNION Lighting offers an attractive and competitive compensation package that includes:

Medical and dental benefits;

A highly professional and creative work environment;

High end products;

Well established customer base;

Excellent initial and ongoing training including (ALA Certification);

Public Transportation (STM) monthly pass discount;

Store located next to "The La Savane" Metro station;

Free parking.

Position Overview:

As a Counter, self serve Associate, you are an **extrovert** that thrives in a constantly changing, and fast paced environment. This vital quality allows you to be customer and **team oriented** and enjoy **working with others** to accomplish common goals.

You will act as first point of contact, in executing the daily functions of both the Counter and Self-Serve areas in delivering exceptional customer service by phone, emails and at the counter itself.

Your initial duties will include ordering, backorders, pricing and stocking inquiries, shipping and receiving counter orders, and general warehouse support, which involves some moderate lifting.

Together with your team, you will maintain your area tidy and clean to ensure that the company's standards are met.

You will process all core returns and warranties and put away merchandise.

If you have or are:

- » High school diploma or equivalent;
- » 1 or more year of customer service or previous experience within the Lighting Industry or in Wholesale Distribution (an asset);
- » A great attitude and a belief in "our service philosophy";
- » Ability to establish rapport quickly and to meet our customer's needs;
- » Strong interpersonal skills;
- » Tenacity, empathy and active listening skills;
- » Proven ability to multitask and stay organized;
- » Ability to manage stressful situation;
- » Motivated and able to work with a minimum of supervision;
- » Attention to detail and accuracy is of highest importance;
- » Punctual and autonomous;
- » Proficiency with computers and Microsoft Office programs;
- » Flexibility to work all shifts, including evenings & weekends, as it is a requirement.

APPLY NOW and explore this exciting career opportunity by submitting your resume to: cv@unionltg.com – ref. Décarie Counter/self serve.

We thank all those who apply; however, only those applicants chosen for an interview will be contacted. Applicants must be legally eligible to work in Canada without sponsorship.